



# PARTNERS IN AID

NEWSLETTER  
June 2025

## Update on Partners in Aid

We're pleased to share that our projects are continuing to make strong progress, delivering meaningful outcomes for the communities we support.

In India, recent desilting and composting initiatives through SEDS are improving agricultural productivity and food security. The SEDS child sponsorship program continues to change lives, supporting over 160 students this year and celebrating the long-term achievements of many past graduates. In the Philippines, the Sinangpad Healthy Village Project is enhancing sanitation while also building social cohesion and gender equality. Meanwhile in Sri Lanka, the Y Gro dairy development program is empowering women farmers, boosting milk production, and increasing household income across both established and newly engaged communities.

Our board of directors is now at full strength and working together with great energy and shared purpose. We're excited to welcome three new directors who each bring valuable experience, skills, and fresh perspectives to the team.

With this renewed momentum, we've just approved a new project in Fiji—our first in the Pacific in some time. The initiative will support backyard gardening in two rural villages, aiming to strengthen food security, improve nutrition, and build community resilience through practical, locally driven solutions.

## Meet our new Board Members

We had three new board members join us in January this year.

**Julie Kirk-Sullivan:** Julie is a Registered Nurse with over 30 years of healthcare experience, holding qualifications in clinical management and health law. She has worked extensively as a manager and clinician in diverse Australian settings, including rural and remote areas, and internationally in Papua New Guinea, China, and more recently in Tuvalu (as a technical advisor to the Ministry of Health). Passionate about improving health status globally, Julie is excited to contribute her expertise, skills and knowledge to PIA.

**Carley Russell:** Carley is an experienced strategic leader with over 15 years of experience in governance, financial oversight, and program development across the private and non-profit sectors. A passionate advocate for women's economic empowerment and deeply committed to social impact, Carley is driven by a desire to make a meaningful difference. She brings a unique blend of strategic thinking, communication skills, and a deep passion for the non-profit landscape to her work.

**Richard Buchta:** Richard holds a PhD in Chemistry and an MBA, bringing 30 years of R&D and Project Management experience in the pharmaceutical industry. Beyond his professional life, Richard has a history of volunteering with the Coast Guard and CFA, and spent 7 months in Ethiopia with the UN/Columbia University's Millenium Villages Project in a health capacity. Currently, Richard volunteers with a not-for-profit startup organization. A keen trekker, Richard regularly travels to the Himalayas in Nepal. **PAGE 1**

## New Project Coordinators

We've also welcomed new project coordinators (all whom are also board members) who will take the lead on specific projects and serve on our Project Advisory Group:

- Julie Kirk-Sullivan will lead our Y Gro project.
- Silvia Hope initiated the FRIEND Fiji project and will continue as its Project Coordinator. Silvia is also supporting Michael Oats as the secondary coordinator for the SEDS agriculture project.
- Richard Buchta will act as the secondary coordinator for SHVP, supporting Cecily in overseeing this important initiative.

## Help Us Grow: Expanding Our Donor and Member Community

There's a renewed sense of momentum within Partners in Aid, with new projects underway and strong engagement across our board and volunteer team. As we look to the future, one of our key goals is to strengthen the long-term financial sustainability of our organisation.

We are deeply grateful to our loyal donors and long-time members. Partners in Aid simply wouldn't be here without you. Your support has sustained our work for decades. At the same time, we recognise the importance of broadening our supporter base to ensure we can continue and expand this impact well into the future.

A small team is actively working toward DFAT accreditation; a rigorous process that, if successful, will allow us to access government funding in the future. This is likely still 12-18 months away so alongside this we also focused on growing our grassroots support through new fundraising efforts, membership outreach, and increased visibility.

## How You Can Help

We'd love your support in spreading the word about Partners in Aid. If you know someone who might be interested in our work—whether it's sponsoring a child, supporting a village initiative, or simply staying informed—please encourage them to join us.

### Here's how:

- **Become a Member:** Membership is just \$25 per year and offers a meaningful way to stay involved. Members receive project updates, volunteering opportunities, and access to our biannual newsletter. To join, email us at [info@partnersinaid.org.au](mailto:info@partnersinaid.org.au).
- **Follow up on LinkedIn:** We will be posting regular updates and photos of our projects on our LinkedIn page. Please follow our page - <https://www.linkedin.com/company/partners-in-aid>
- **Make a Donation:** One-off donations can be made via our website at [partnersinaid.org.au](https://partnersinaid.org.au) — just click 'Donate' in the top right corner.
- **Spread the Word:** Share our mission with friends, family, and colleagues. If they are happy to join our mailing list, please send us their email addresses or ask them to reach out directly.
- **Host or Attend an Event:** Interested in hosting a fundraiser or inviting us to speak at your community group or event? Let us know!

As a volunteer-run organisation with no paid staff, we're proud to say that more than 85% of donated funds go directly to the projects we support.

Thank you for being part of our journey—and for helping us extend the impact of our work even further.



# INDIA: SEDS CHILD SPONSORSHIP

PROJECT COORDINATOR: LYN PICKERING

In March, we had the pleasure of welcoming Mrs. Manil Joshua, CEO of SEDS, during her visit to Australia. Manil met with a number of sponsors (30 of the 160 students currently supported through the program) at my home, which also serves as the PIA office. For many, it was a special opportunity to reconnect with Manil, having met her on previous visits or during trips to SEDS in India. The feedback was overwhelmingly positive, with sponsors appreciating the chance to speak directly about the impact of their support.

PIA's collaboration with SEDS continues to thrive across multiple areas including watershed management, reforestation, and sustainable agriculture. This work complements the holistic, community-focused approach that Manil and her late husband Rajen envisioned for Andhra Pradesh. Their legacy lives on not only through environmental regeneration, but also in the education and empowerment of children and families throughout the region.

## Student Success Stories

Since the child sponsorship program began in 1994, we've seen hundreds of students achieve remarkable outcomes. Most of these children come from families with intergenerational illiteracy.



*SEDS Sponsored Students*

Over the years, education levels among parents have improved, and the presence of more qualified teachers in rural areas has helped lift student performance. In the early years, many girls only studied to Year 5, due to cultural norms and the challenges of attending secondary school outside their villages. Through consistent community education and outreach, including many visits by Rajen, Manil, and the SEDS team, this has changed significantly, enabling more girls to stay in school and dream bigger.

Here are just a few of the inspiring journeys I've had the privilege of witnessing over more than 20 visits to SEDS:

- Balaji completed Year 10 through PIA's program, went on to Year 12, and is now a qualified teacher.
- Pallavi, who joined the program at 12 with no prior education, gained clerical and computer skills at SEDS and supported local healthcare workers.
- Shravanthi passed Year 10, studied engineering at university, and is a talented dancer.
- Anil, raised at the SEDS hostel, became a fully qualified electrician after completing his studies.
- Raj K, also from the hostel, passed Year 10, completed university, and now works in a major city.
- Geetha passed Year 10 with six A's and is continuing her education.
- Parvani, whose parents only studied to Year 9, achieved three A's and three B's and has gone on to further study.
- Anji and Ranga, orphaned brothers, completed their higher education and are now employed full-time.





## INDIA: SEDS CHILD SPONSORSHIP

*Continued from previous page*

We have also proudly supported students with disabilities who managed to achieve education and opportunities they would have otherwise missed out on.

- Anjineyulu, who had polio and used a wheelchair, completed Year 10 and later ran a roadside shop.
- Maruthi, another polio survivor and talented artist, completed a Bachelor of Arts.

While not all students pursue education beyond Year 10, many find meaningful paths forward through vocational training supported by the program.

One particularly successful initiative was a driving and motor mechanic training program for local boys, made possible through the generosity of the late PIA board member Roger Griffiths. At the time, a Year 10 pass was required to obtain a driver's licence—something many boys previously lacked. With Roger's support, a vehicle was donated and training was launched at the SEDS Vocational Training Centre (VTC).

Participants learned to strip engines, repair motorcycles, and drive, with many later passing their licence tests. It was a turning point for the boys, motivating them to stay in school and aim for that crucial Year 10 certificate.

For girls, the VTC's sewing program has offered a practical and empowering path forward. Many graduates have launched small tailoring businesses in their villages, supported by donors who provided sewing machines to help them get started.

### Is the Program a Success?

Absolutely! More than 700 students have benefited from the SEDS Child Education Sponsorship Program—attending school, gaining confidence, and seeing new possibilities for their futures. It remains a core part of our work, and one that sponsors deeply value.

We continue to receive requests for sponsorship—particularly for students entering Year 7, often on recommendation from school principals or teachers. If you'd like to learn more, become a sponsor, or have questions about the program, please don't hesitate to get in touch. I'd love to speak with you. — Lyn



*SEDS Sponsored Students*





# PHILIPPINES: SINANGPAD HEALTHY VILLAGE PROJECT

## PROJECT COORDINATOR: DR CECILY NEIL

Training remote rural communities in Community Health Development (CHD) continues to be a central focus of the Sinangpad Healthy Village Project. A key component of this training is environmental sanitation, with content tailored to the specific needs and context of each community. Training is conducted in-village over one or two full days and only proceeds if at least one person from 75% of households agrees to participate.

The primary goal of this training is to empower communities to take ownership of creating a healthier village—primarily by reducing local environmental health risks linked to unsafe practices such as open defecation, indiscriminate disposal of solid waste, and allowing pigs to roam freely in areas where children play. The training also emphasises the importance of collective community action, reducing reliance on outside assistance, and recognising that both women and men play vital roles in improving community health.

By the end of the CHD training, participants are expected to:

- Understand the principles of community health development and the Philippine Government's policy of devolution.
- Recognise the roles of both men and women in health-related decision-making and action.
- Reflect on their community's current situation and develop a shared vision for its future.
- Identify and prioritise actions to reduce health risks by changing unsafe behaviours and constructing simple infrastructure to support those changes (e.g., pig pens, sanitary toilets, drainage systems, and solid waste facilities).

- Undertake any necessary community organisation to implement these priorities.
- Agree on practical next steps to be pursued over the following twelve months.

Once communities have agreed on their first priority, they can apply to the Sinangpad Association for funds to purchase essential materials that are not locally available, enabling them to begin constructing the necessary infrastructure.

In most communities, the initial priority is achieving zero open defecation—usually beginning with the construction of sanitary toilets. When we speak with community members, they often emphasise the impact these toilets have had: elimination of bad smells, improved hygiene, increased privacy (particularly for women), reduced reliance on river bathing, safer nighttime conditions, and a noticeable reduction in parasitic infections, especially among children.

Beyond physical improvements, the SHVP is also driving social change. In a recent focus group, women shared that the training has contributed to a reduction in violence against women and children. They also noted that men have become more engaged in household tasks traditionally done by women. There was broad agreement that the sense of unity within their communities has grown—thanks to shared goals, community action, and new local government ordinances influenced by SHVP advocacy.

These outcomes speak to SHVP's broader vision: to support communities not only in making immediate health improvements but also in laying the foundations for lasting, self-sustaining change.



# INDIA: SEDS Agriculture

PROJECT COORDINATOR: MICHAEL OATES

It was a pleasure to host a visit from the CEO of SEDS, Manil Jayasena, in March this year. Lyn Pickering held a small gathering where some of our long-term supporters had the chance to meet with Manil and discuss the project. He also met with several board and project members to review progress and discuss plans for future initiatives.

## **Sustainable Agriculture Project Update**

SEDS continues to run ongoing meetings and training sessions on sustainable agricultural practices in farmer group villages.

## **Monthly Training Sessions**

These broad-reaching training sessions are focused on sustainable agriculture, including backyard gardening and nutrition. SEDS uses questionnaires (read aloud to farmers) to evaluate the effectiveness of the sessions. Topics have included ploughing techniques for optimal soil moisture, the impact of weed removal, mixed cropping, using trap crops for pest and disease control, and nutrition.

## **Monthly Farmers' Group Discussions**

Lead farmers are divided into four groups to promote peer learning and knowledge-sharing. Each group discusses specific topics such as pest and disease control using organic extracts. These discussions include preparation and application techniques, comparisons with conventional fungicides, effects on crop yield and quality, and environmental benefits.

## **Vermicompost**

Farmers who established vermicomposting units are now actively harvesting compost and using it to enrich their fields. They are maintaining their units by adding fresh bedding (cow dung, leaves, and food scraps), ensuring a continuous supply of nutrients for the worms. The compost improves soil fertility and water retention, contributing to healthier crops and higher yields. Many farmers have reported improved soil quality and output, and as a result, SEDS plans to expand this initiative.



*Spreading Vermicompost by hand*

## **Access to Agricultural Tools**

Some farmers expressed the need for agricultural sprayers to more efficiently apply fertilisers and pest control solutions. As many could not afford the upfront cost, SEDS purchased high-quality sprayers and distributed them through an interest-free loan scheme with manageable repayments. Farmers also received training on how to use the equipment effectively.





## INDIA: SEDs Agriculture

*Continued from previous page*

### Tank Desilting

SEDS supported tank desilting in several villages, helping to remove nutrient-rich silt caused by deforestation and runoff. The silt is used as a top dressing on fields, improving soil health, while also increasing the tanks' water storage capacity.

Between February and March 2025, SEDS supported desilting work in four villages: L. Thimmapuram, Lakkasanipalli, Budipalli, and Upparapalli.

Across the four villages:

- Over 3,400 loads of nutrient-rich silt were removed from village tanks.
- The desilting increased total water storage capacity by approximately 11.5 million litres.
- Farmers spread this fertile silt on their fields to boost soil quality and crop yields.

This initiative not only improved water storage in the tanks but also provided a valuable natural fertiliser for the farmer's land.



*Tank Excavation*



*Silt being spread on fields*

### Fish Fingerlings

Farmers from two villages requested fingerlings to enhance local fish farming. SEDS arranged for the purchase of 27,000 fingerlings (baby fish) from a supplier in Anantapur, paid for by the farmers. SEDS provided free transportation and supported the release of the fish into village tanks.



*Fish Fingerlings (baby fish) getting released*

In line with SEDS' philosophy of promoting empowerment and self-sufficiency, there has been a significant increase in financial contributions from farmers and villages. For example, SEDS now only provides 50% of the cost of excavator hire and helps to secure bulk rates for tractor and trailer use. Where SEDS once covered the full cost of fish fingerlings, they now only support the transportation.





## INDIA: All Bengal Women's Union (ABWU)

PROJECT COORDINATOR: DR. ANNE-MARIE MALTBY

### Update on ABWU Sponsorship

Over recent years, ABWU has experienced a gradual shift in the kind of support it provides. While it has long served as a residential home for girls requiring long-term care, increasing demand for short-term and emergency accommodation has changed the profile of girls staying in the home.

This change is largely due to the involvement of a Child Welfare Committee (CWC) on-site at ABWU, in line with India's Juvenile Justice (Care and Protection of Children) Act, 2015. CWCs are responsible for ensuring the care and protection of children in need across each district. They play a critical legal role in determining the best course of action for children, including decisions about whether they remain at ABWU or are placed in longer-term care elsewhere, such as foster homes.

As a result, many girls are now staying at ABWU for shorter periods than in the past, and the number of children eligible for long-term sponsorship has declined. Some sponsors have experienced repeated changes in the girls they support, as new case histories have been difficult to obtain. We understand that this has been frustrating, particularly for those still awaiting updates or replacement profiles.

Despite ongoing communication with ABWU, we have not received any new sponsorship case histories since January 2023, and only 28 sponsored girls remain in the home. While many sponsors have generously continued their support during this time, we recognise that the lack of new profiles and updates is not sustainable in the long term.



*ABWU Students at recess*



## INDIA: All Bengal Women's Union (ABWU)

### *Continued from previous page*

With this in mind, we've made the decision to gradually phase out the ABWU sponsorship program. As girls leave ABWU, we will no longer seek replacement profiles. Instead, we are offering sponsors the opportunity to transfer their support to the SEDS child sponsorship program in South India (our other long-standing child sponsorship initiative).

Importantly, sponsorship arrangements for girls who remain at ABWU will continue unchanged for as long as they stay in the home.

While this transition marks the end of a long chapter, it is also a clear sign of progress. Over more than 40 years, the ABWU sponsorship program has helped meet essential needs from food and shelter in the early years to counselling, tertiary education, and remedial classes more recently. Today, ABWU is less reliant on our support, with growing contributions from local community networks and India's expanding middle class. This is a remarkable achievement—one that every sponsor and supporter should feel proud to have been part of.

### **Can You Sponsor a Child Through SEDS?**

As we transition away from new ABWU sponsorships, we invite supporters to consider sponsoring a child through our SEDS program in South India. Your sponsorship provides more than just school supplies—it ensures a child receives the support they need to succeed, including uniforms, books, school fees, regular health checks, and the chance to participate in cultural and sporting activities.

The program has strong systems in place for tracking and reporting, and there is capacity to welcome new sponsors. Your support can make a lasting impact on a child's future.

If you're interested in sponsoring a child or transferring your existing sponsorship to SEDS, please contact us at [info@partnersinaid.org.au](mailto:info@partnersinaid.org.au).

Together, we can continue changing lives, one child at a time.



*Vocational Training at ABWU - handloom weaving*





# Sri Lanka: Y Gro

PROJECT COORDINATOR: JULIE KIRK-SULLIVAN

## Y Gro's Dairy Development in Sri Lanka

Over the past year, Y Gro, in partnership with Partners in Aid, has delivered promising outcomes through its Dairy Development Program in Jaffna, Sri Lanka, empowering women farmers, increasing household income, and expanding sustainable dairy practices into new communities.

### Strengthening Established Farmers

In Uduvil, 10 catalyst women farmers saw milk production soar thanks to improved livestock care, upgraded equipment (like A-frames and pressure pumps), and targeted nutrition support. These farmers have become local role models, leading by example and sharing knowledge with neighbouring communities.



*9 farmers received Type of A-frames for better cow control.*

## Expanding to New Villages

2024 marked the successful entry into Sandilipay, where Y Gro worked with 32 new women dairy farmers. Activities included:

- Two technical training sessions led by local veterinary officers
- Distribution of milk cans, cattle feed, and grass cuttings
- Support for improved calving and cow nutrition
- An impressive increase in milk production was observed with final figures to be released in the next report.

These efforts not only improved milk quality and quantity but also enhanced food security and income stability for women-headed households.

### Looking Ahead in 2025

In the year ahead, the program will focus on further empowering 35 Sandilipay farmers through:

- New cow sheds and crossbreed cattle
- Entrepreneurship and money management training
- Additional veterinary clinics and mentoring from Uduvil's experienced farmers

This model of mentorship, collaboration, and community ownership is delivering lasting change. Y Gro's holistic approach ensures that technical support is always backed by social empowerment, strengthening not just farms, but futures.

Partners in Aid is proud to support Y Gro's mission to uplift rural women and grow resilient farming communities.





# Fiji: FRIEND Fiji Backyard Gardening and Healthy Cooking for Improved Nutrition

PROJECT COORDINATOR: SILVIA HOPE

## New Project in Fiji: Backyard Gardening and Healthy Cooking for Improved Nutrition

We're excited to announce the launch of our newest initiative in partnership with FRIEND Fiji, focused on backyard gardening and healthy cooking in two rural communities: Bila Settlement (outside Lautoka) and Koroqaqa Village (near Ba Town).

This project responds to a growing concern in Fiji: the shift away from traditional home-grown food toward highly processed diets that have contributed to serious health challenges, including widespread anaemia and non-communicable diseases like diabetes. Through this program, FRIEND will work with 50 households to reintroduce organic, local food production and promote healthier eating habits, ultimately improving nutrition, food security, and community resilience.

### What the Project Will Do:

- Train families in organic backyard gardening using FRIEND's "9x9 model," which promotes planting a variety of leafy greens, herbs, and vegetables in small home plots.
- Distribute seeds and seedlings to help kickstart diverse, productive gardens.
- Run healthy cooking classes that emphasise the use of garden produce and reduce reliance on processed, high-fat, and high-sodium foods.

- Establish seed banks within the community to ensure long-term sustainability and independence from external suppliers.
- Support income generation through the sale of surplus produce, helping families to supplement household income.

The training is open to all interested community members, including women, men, people with disabilities, and families. FRIEND's inclusive approach will empower multiple members of each household to take part, maximising impact across generations.

### Why It Matters

Fiji is facing a silent nutrition crisis, with over 50% of children under five affected by anaemia. This project tackles that issue at the root by reconnecting communities with their food traditions, rebuilding local knowledge, and offering practical tools for long-term wellbeing.

We're proud to be partnering with FRIEND Fiji, an organisation with a strong track record in grassroots development, as they lead this important work from July 2025 through March 2026. Community committees will guide implementation and ensure the project is shaped by the needs and voices of local families.

We look forward to sharing updates as the project unfolds and seeing the gardens and community health flourish.



# HOW TO GIVE

## HOW TO GIVE

Because Partners in Aid has no paid staff, our overheads are very low. This means nearly all the money donated goes directly to our Partner Organisations. All donations are tax-deductible. There are a number of ways you can support Partners in Aid projects, including making a general donation, buying items from one of our partners or leaving a gift in your will. You can donate by:

- Leaving a bequest
- Direct bank transfer
- Online at [Mycause](#) or [GiveNow](#)

## BEQUESTS

A gift in your will, no matter what size, will make a significant difference to the work of Partners in Aid. You can bequest cash, a percentage of your estate or a residuary gift. All bequests are welcome and there are no fees. We use bequests to assist with the continual development and improvements of all our programs. We recommend that you seek professional advice from your solicitor or financial adviser in planning a bequest. For more information or a confidential conversation, please contact us on 0429 929 063 or email [info@partnersinaid.org.au](mailto:info@partnersinaid.org.au).

## BANK TRANSFER

Details of how to donate through bank transfer can be found on the following page. Please ensure that bank transfers have the details of your name and the direction (i.e. the name of the project) of your donation, if any.

You can also email [info@partnersinaid.org.au](mailto:info@partnersinaid.org.au) to advise us of your payment and where you would like it allocated.

## ONLINE AT MYCAUSE OR GIVENOW

You can make a one-off or regular tax-deductible donation through the secure platforms Mycause or Give Now. Just click on the link or type the address into your internet browser.

- [Mycause](#)  
([www.mycause.com.au/charity/25612/PartnersinAidLtd](http://www.mycause.com.au/charity/25612/PartnersinAidLtd))
- [GiveNow](#)  
([www.givenow.com.au/partnersinaid](http://www.givenow.com.au/partnersinaid))

## BECOME A MEMBER

Membership is just \$25 per year and offers a meaningful way to stay involved. Members receive project updates, volunteering opportunities, and access to our biannual newsletter. To join, email us at [info@partnersinaid.org.au](mailto:info@partnersinaid.org.au).

# HOW TO GIVE

I would like to make a general donation to Partners in Aid.

\$

I would like to make a specific donation to one of the below projects (please indicate which project).

## India: SEDS Child Education Program

- Medical fund. Items like reading glasses, eye drops, creams for rashes, toothbrushes and toothpaste.

\$

## India: SEDS Sustainable Agriculture Project

- \$10 could buy 1000 Fish fingerlings to stock tanks.
- \$50 could employ a SEDS staff member for 1 month.
- \$200 could hire a tractor for 1 week.

\$

## Philippines: Sinangpad Healthy Village Project

- \$50 could buy materials to enable a family to build a household sanitary toilet.

\$

## Child sponsorship

I would like to begin/continue to sponsor a child at SED

The cost is \$260 per child per year, plus an optional annual gift of \$20.

\$

## Membership

I would like to begin a membership or continue a membership (please circle) of Partners in Aid.

\$ 25

## BANK TRANSFER

EFT details: Account name, Partners in Aid; BSB, 033686; account number, 162354. Please include your surname as reference and then email [info@partnersinaid.org.au](mailto:info@partnersinaid.org.au) to arrange a receipt and confirm where you would like the donation directed.

Name for receipt: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_ Phone number: \_\_\_\_\_

Email (to receive our newsletter): \_\_\_\_\_

Gifts of \$2 or more are tax deductible (a receipt will be issued).

TOTAL

\$





## A NOTE ABOUT OUR IMAGES

Wherever possible, we include images of our projects that have been taken by our members on their self-funded visits to sites, or photos taken by our partners themselves. However, we are particularly conscious of the need to respect the privacy of others, especially children. Accordingly, some images in our newsletters are sourced from free online photo sharing websites.

## DO YOU NEED TO UPDATE YOUR DETAILS?

If your postal address has changed, please email [info@partnersinaid.org.au](mailto:info@partnersinaid.org.au) or call 0429 929 063 (new from April 2024) and we'll update our records. Similarly, if you'd instead like to receive our newsletter by email, please get in touch. Receiving the newsletter electronically allows us to save on the cost of postage. We are, of course, very happy to continue mailing the newsletter to you in the traditional way and are grateful to our printer for the continued donation of his time and resources. And if you'd like to discontinue receiving our updates, please get in touch by phone or email and we'll remove your details from our database.

## OUR COMPLAINTS POLICY

Any complaints should be addressed to the Chair via email or regular mail at the details found at the bottom of this page. All complaints will be treated seriously, acknowledged promptly and resolved within two months. Details of our Complaints and Whistleblower Policy can be found on our website: <https://partnersinaid.org.au/resources/>.

## ACFID

### WHO IS ACFID?



The Australian Council for International Development (ACFID) unites Australia's non-government aid and international development organisations to strengthen their collective impact against poverty. Its vision is of a world where gross inequality within societies and between nations is reversed and extreme poverty is eradicated. Partners in Aid is proud to be associated with such an organization, the peak body for the not-for-profit aid and development sector in Australia.

### ACFID CODE OF CONDUCT

The ACFID Code of Conduct is a voluntary, self-regulatory sector code of good practice that aims to improve international development outcomes and increase stakeholder trust by enhancing transparency and accountability of signatory organisations. Partners in Aid is committed to the Code, of which we are a signatory and have been for many years.

If you feel Partners in Aid has breached the ACFID Code of Conduct you can visit <http://www.acfid.asn.au/code-of-conduct/complaints> to make a complaint directly to ACFID.